



Northern Waters CASINO RESORT

JOB DESCRIPTION

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POSITION:	Table Games Dealer
DEPARTMENT:	Table Games
SUPERVISOR:	Floor Supervisor
LOCATION:	Resort
EMPLOYMENT:	Full-Time/Part-Time
PAY RATE:	Pay Grade 1 (\$4.75 - \$5.50 + Tips)

JOB DESCRIPTION:

Will be responsible for the efficient dealing and operation of table games. Maintains a smooth and efficient game pace; makes accurate and clear chip and cash transactions.

RESPONSIBILITIES:

- Provide excellent Guest Service to guest, internal and external through active guest engagement and positive attitude.
- Follows game procedures when dealing Blackjack, Craps, Roulette and any other form or variation of table games.
- Provides prompt courteous and accurate dealing of assigned table.
- Adheres to all Gaming Commission regulations, internal controls, and all other company and departmental policies and procedures as it relates to this position.
- Performs accurate chip and cash transactions.
- Receives wagers from customers and pay appropriate game outcomes which are won by customers.
- Maintains game security and protects company assets at all times.
- Informs Management of any irregular play; mistakes that are made or when a dispute arises.
- Maintains a professional work environment with management and staff.

- Maintains complete confidentiality of all company information at all times.
- Participates in meetings and training as required.
- Due to the dynamic Casino Environment from time to time, we require employees to be flexible and assume other responsibilities assigned by management.

MINIMUM QUALIFICATIONS:

- Must have a High School Diploma or G.E.D
- Must be able to maintain physical stamina and proper mental attitude to work under pressure in a fast paced, casino environment and effectively deal with customers, management, employees, and others.
- Required to stand, speak, hear, use hands to finger, handle or feel, reach with hands and arms.
- Position requires fast, repetitive motion of hands and wrists and frequent reaching and bending over gaming tables.
- Craps Dealers receive \$5.00 per hour pay differential for hours while dealing on Craps Tables.
- Must pass background checks and other pre-employment screenings.
- Must be able to receive and maintain a Gaming License.

PREFERRED QUALIFICATIONS:

- Experienced Dealer
- Knowledge of TIP Procedures and Dealing Procedures

The above statements are intended to describe the general nature and level of work performed by people assigned to this classification. They are not intended to be construed, as an exhaustive list of all responsibilities, duties and skills required of personnel so classified. Management retains the right to add or to change the duties of the position at any time. Must be able to pass a pre-employment drug screen and applicable background checks related to the position

OUR MISSION

Our Mission is to provide an exceptional and memorable experience to every Guest, every time. Each Team Member will demonstrate a high level of professionalism, provide a safe, clean and entertaining experience for all Guests, internal and external.

Integrity, Service, Professionalism, Value. This is our **PROMISE**.

Date Approved by the Tribal Council: December 27, 2016

Northern Waters Casino Resort

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